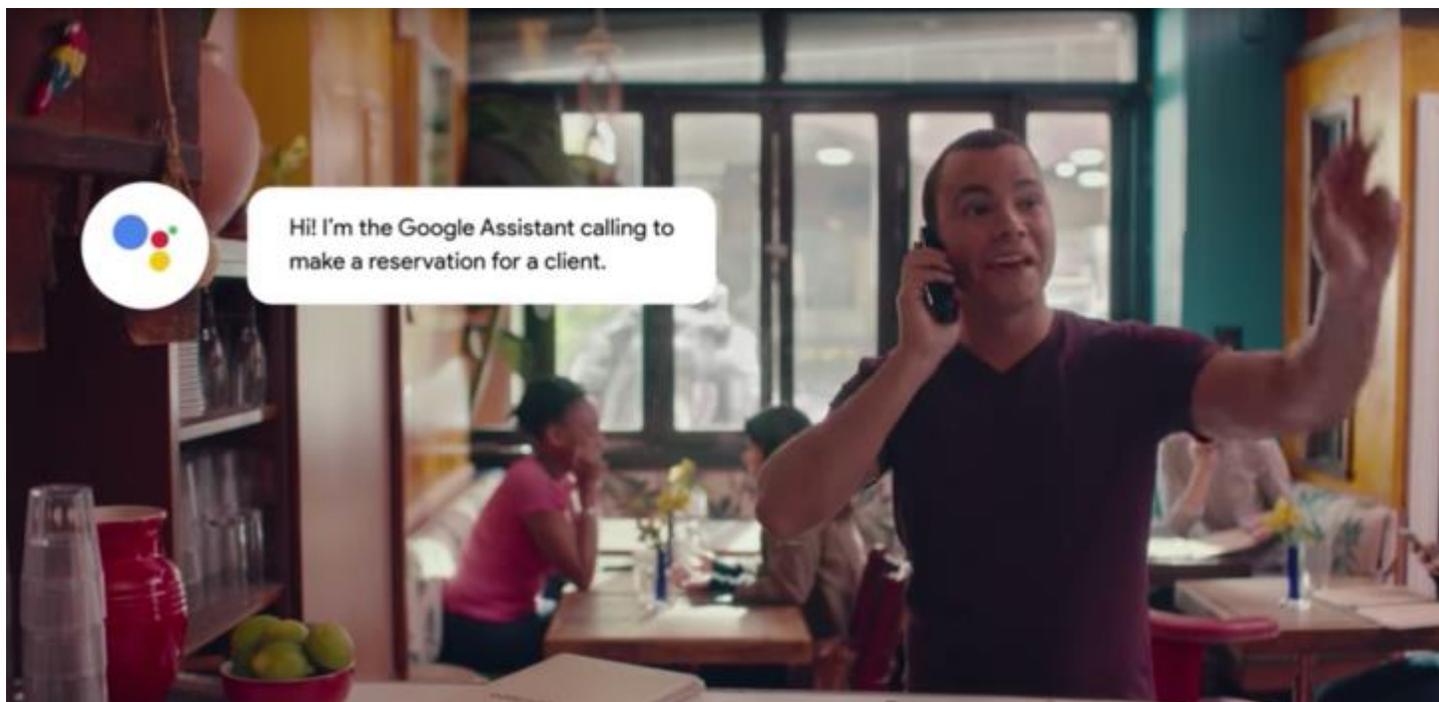


<https://techcrunch.com/2019/03/06/google-brings-its-duplex-ai-restaurant-booking-assistant-to-43-states/>

Google brings its Duplex AI restaurant booking assistant to 43 states

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No moment wowed the audience at last year's I/O more than **Duplex**. The demo of the artificial intelligence restaurant and appointment booking program left many in the audience wondering whether Google had just pulled a fast one over on them.

Turns out, it's real.

Over the summer, **I got a chance to test drive Duplex** at a Thai restaurant in Manhattan.

And later in the year, the company **rolled out the program** in limited testing to restaurants in four U.S. cities. Today, it announced that it's opening things up even more announced that it's opening things up even more.

Starting this week, Pixel 3 owners in 43 U.S. states will be able to use the Duplex technology to book appointments. The tech should work with any restaurants that use booking services that partner with the Reserve with Google Program that accept reservations but do not have an online system to complete the booking.

In the coming weeks, the service will be rolled out to users on other Android and iOS devices, as the company continues to tweak the program based on user feedback. Meanwhile, that may or may not give the rest of us time to come to grips with the creepily natural interactions of Google's new AI.

Updated to correct the types of restaurants that can use **Duplex** .

<https://www.blog.google/products/assistant/book-table-google-assistant-across-country-more-devices/>

Book a table with the Google Assistant across the country on more devices

[https://www.](https://www.blog.google/products/assistant/book-table-google-assistant-across-country-more-devices/)

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VP, Engineering, Google Assistant

Published Mar 6, 2019

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From Phoenix to Atlanta, it's been great to see many of you using our new Google Assistant feature built on [Duplex](#) technology to quickly book restaurant reservations over the phone. Thanks to your feedback, we're beginning to make this feature available to more people across the United States. Now, you can use it on all Pixel phones in [43 U.S. states](#).

All it takes is a few seconds to tell your Assistant where you'd like to go. Just ask the Assistant on your phone, "Book a table for four people at [restaurant name] tomorrow night." The Assistant will then call the restaurant to see if it can accommodate your request. Once your reservation is successfully made, you'll receive a notification on your phone, an email update and a calendar invite so you don't forget. We look forward to bringing this service to more people across the U.S. to make planning a night out just a bit easier. Over the next few weeks, we'll start slowly bringing this feature to more Android and iOS devices, and will continue to incorporate feedback as we continue testing. Bon appétit!

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